

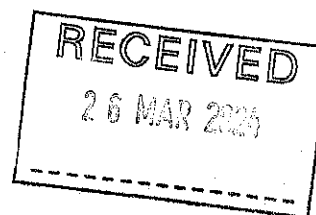
20 March 24

Wessex Water
YTL GROUP



CHEW STOKE SURGERY
CHEW LANE
BRISTOL
BS40 8UE

501000



Dear Customer

Our Reference: 061965954001

Notification of Road Closure: On Bristol Road, Chew Stoke, Bristol BS40 8UB

(Map Enclosed)

We're carrying out essential work on the sewerage network in your area from **8:30am on Tuesday 02 April 2024 to Wednesday 03 April 2024**. This will involve closing the road to **all through traffic** to ensure the safety of the public and our staff. We are sorry for any inconvenience this may cause.

How will the work affect you?

We've included a map with this letter which shows where the road is closed, where the work is taking place (red line) and the diversion route (blue dotted line).

Alternative routes will be clearly signposted, and every effort will be made to maintain pedestrian access through the works. If you live where we are carrying out work, you will still have pedestrian access to your property.

We may need access to the street to the front or side of your property. Every effort will be made to keep disruption to a minimum and complete the essential work as quickly as possible.

You can continue to use your sewerage services as normal unless we tell you otherwise.

Need some extra support?

If you have any questions about our work, please call **0345 600 4 600** or visit **wessexwater.co.uk/contact-us**

If you are a business or other non-household property you will need to contact your water retailer with any enquiries. You can find their contact details on your most recent water bill.

We know that some customers need extra help due to age, ill health, a disability, mental illness or additional needs. This may include easy access to water during a leak or outage, help reading your meter, or setting up a password for when we visit. You can register for Priority Services on our website at **wessexwater.co.uk/priorityservices** or call our billing team on **0345 600 3 600 (Monday to Friday, 8am to 6pm or Saturday 9am to 1pm)**.

Keeping in touch

If you would like to receive text updates in the unlikely event of future water supply or sewerage issues, please update your contact details using our online form. This can be found at **wessexwater.co.uk/UpdateMyDetails**

Yours faithfully

Charlotte White

Wessex Water